

DEFERRED PAYMENT AGREEMENT

VILLAGE OF CLEVELAND WATER UTILITY - (920) 693-8181

NAME OF CUSTOMER: _____

ADDRESS OF PROPERTY: _____

DATE: _____

PHONE NUMBER: (daytime) _____

(evening) _____

Agreement made by and between the Village of Cleveland Water Utility and

_____.

Customer hereby acknowledges that he/she is unable to pay the outstanding bill for utility service provided to the above address in the amount of \$ _____, which balance includes bills issued on the following dates: _____.

The parties wish to enter this Deferred Payment Agreement pursuant to PSC 185.38, Adm. Code, and agree to the following terms and conditions:

(1) Utility will not discontinue utility service provided that Customer:

(a) **CUSTOMER AGREES TO PAY IN FULL ANY BILL FOR CURRENT SERVICES BY THE DUE DATE!**

(b) Pays 25% of the outstanding bill, being \$ _____ immediately;

(c) Pays the remaining outstanding balance in installments of 25% of the original bill as follows:

\$ _____ on each of the following dates:

(2) If a Customer does not fulfill the terms of this Deferred Payment Agreement and there has not been a significant change in the Customer's ability to pay since the Agreement was negotiated, **the Utility shall have the right to disconnect the utility service and shall not be required to offer a subsequent Deferred Payment Agreement prior to disconnection.**

- (3) Any payments received under this Agreement will be applied first to the agreed upon installment payments, with the remaining amount being applied to current charges.
- (4) In the event service is disconnected, it shall not be reconnected without payment of all past due charges and payment of the reconnection charge (\$20.00 during office hours; \$35.00 after office hours).
- (5) You have the right to suggest a different payment arrangement;
- (6) If you believe the terms of this Agreement are unreasonable, **DO NOT SIGN IT.**
- (7) If you and the Utility cannot agree on terms, you may ask the Public Service Commission to review the disputed issues;
- (8) If you sign this Agreement, you agree that you owe the amount due under the Agreement; and
- (9) Signing this Agreement does not affect your responsibility to pay for your current service. Allowing any bill for current service to become delinquent places you in default of this Agreement.

VILLAGE OF CLEVELAND

CUSTOMER

(Authorized Signature)

(Signature)

(Print Name)

(Date Signed)