

# DEFERRED PAYMENT AGREEMENT

## VILLAGE OF CLEVELAND WATER UTILITY - (920) 693-8181

NAME OF CUSTOMER: \_\_\_\_\_

ADDRESS OF PROPERTY: \_\_\_\_\_

DATE: \_\_\_\_\_

PHONE NUMBER: (daytime) \_\_\_\_\_

(evening) \_\_\_\_\_

Agreement made by and between the Village of Cleveland Water Utility and

\_\_\_\_\_.

Customer hereby acknowledges that he/she is unable to pay the outstanding bill for utility service provided to the above address in the amount of \$ \_\_\_\_\_, which balance includes bills issued on the following dates: \_\_\_\_\_.

The parties wish to enter this Deferred Payment Agreement pursuant to PSC 185.38, Adm. Code, and agree to the following terms and conditions:

- (1) Utility will not discontinue utility service provided that Customer:
  - (a) **CUSTOMER AGREES TO PAY IN FULL ANY BILL FOR CURRENT SERVICES BY THE DUE DATE!**
  - (b) Pays 25% of the outstanding bill, being \$ \_\_\_\_\_ immediately;
  - (c) Pays the remaining outstanding balance in installments of 25% of the original bill as follows:

\$ \_\_\_\_\_ on each of the following dates:

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

- (2) If a Customer does not fulfill the terms of this Deferred Payment Agreement and there has not been a significant change in the Customer's ability to pay since the Agreement was negotiated, **the Utility shall have the right to disconnect the utility service and shall not be required to offer a subsequent Deferred Payment Agreement prior to disconnection.**

- (3) Any payments received under this Agreement will be applied first to the agreed upon installment payments, with the remaining amount being applied to current charges.
- (4) In the event service is disconnected, it shall not be reconnected without payment of all past due charges and payment of the reconnection charge (\$40.00 during office hours; \$80.00 after office hours).
- (5) You have the right to suggest a different payment arrangement;
- (6) If you believe the terms of this Agreement are unreasonable, **DO NOT SIGN IT.**
- (7) If you and the Utility cannot agree on terms, you may ask the Public Service Commission to review the disputed issues;
- (8) If you sign this Agreement, you agree that you owe the amount due under the Agreement; and
- (9) Signing this Agreement does not affect your responsibility to pay for your current service. Allowing any bill for current service to become delinquent places you in default of this Agreement.

**VILLAGE OF CLEVELAND**

**CUSTOMER**

\_\_\_\_\_  
(Authorized Signature)

\_\_\_\_\_  
(Signature)

\_\_\_\_\_  
(Print Name)

\_\_\_\_\_  
(Date Signed)