

DEFERRED PAYMENT AGREEMENT

VILLAGE OF CLEVELAND WATER UTILITY - (920) 693-8181

NAME OF CUSTOMER: _____

ADDRESS OF PROPERTY: _____

DATE: _____

PHONE NUMBER: (daytime) _____

(evening) _____

Agreement made by and between the Village of Cleveland Water Utility and

_____.

Customer hereby acknowledges that he/she is unable to pay the outstanding bill for utility service provided to the above address in the amount of \$ _____, which balance includes bills issued on the following dates: _____.

The parties wish to enter this Deferred Payment Agreement pursuant to PSC 185.38, Adm. Code, and agree to the following terms and conditions:

(1) Utility will not discontinue utility service provided that Customer:

(a) **CUSTOMER AGREES TO PAY IN FULL ANY BILL FOR CURRENT SERVICES BY THE DUE DATE!**

(b) Pays 25% of the outstanding bill, being \$ _____ immediately;

(c) Pays the remaining outstanding balance in installments of 25% of the original bill as follows:

\$ _____ on each of the following dates:

(2) If a Customer does not fulfill the terms of this Deferred Payment Agreement and there has not been a significant change in the Customer's ability to pay since the Agreement was negotiated, **the Utility shall have the right to disconnect the utility service and shall not be required to offer a subsequent Deferred Payment Agreement prior to disconnection.**

- (3) Any payments received under this Agreement will be applied first to the agreed upon installment payments, with the remaining amount being applied to current charges.
- (4) In the event service is disconnected, it shall not be reconnected without payment of all past due charges and payment of the reconnection charge (\$40.00 during office hours; \$80.00 after office hours).
- (5) You have the right to suggest a different payment arrangement;**
- (6) If you believe the terms of this Agreement are unreasonable, DO NOT SIGN IT.**
- (7) If you and the Utility cannot agree on terms, you may ask the Public Service Commission to review the disputed issues;**
- (8) If you sign this Agreement, you agree that you owe the amount due under the Agreement; and**
- (9) Signing this Agreement does not affect your responsibility to pay for your current service. Allowing any bill for current service to become delinquent places you in default of this Agreement.**

VILLAGE OF CLEVELAND

CUSTOMER

(Authorized Signature)

(Signature)

(Print Name)

(Date Signed)